

Sleepover Safari – Making Your Group Reservation

Spots for our Sleepover Safaris are limited and cannot be reserved without an initial deposit. To hold the spots for your group, an initial 10% non-refundable deposit is required. To ensure a smooth reservation process, please provide us with your <u>best estimate</u> of the number of people in your group. An accurate headcount estimate helps ensure that your group avoids cancellation fees and that we can plan the best Sleepover Safari experience for you and your party!

Once a deposit is made to hold your reserved spots,

your remaining balance is due **no later than 30 days prior** to your Sleepover.

Our refund schedule and policy is as follows:

Spots Cancelled	Policy
30 Days or More	• Cancel up to 10 spots with no penalty. The deposit associated with these spots will be applied in full to your remaining headcount balance.
	 For every spot cancelled above 10: 10% deposit retained—deposit for these spots will <u>not</u> be applied towards the final balance due. For example: If 15 spots are cancelled, the 10% deposit for 5 spots will <u>not</u> be applied to your remaining headcount balance.
Less than 30 days	 50% of full price retained (\$30 per spot cancelled)
Less than 10 days	• No refunds given.

If you have any questions about our refund policy or are ready to make your Sleepover Safari reservation, please call (708) 688-8342.