

Get Ready for a Backstage Adventure!

Chicago Zoological Society | Brookfield Zoo

Macaw Playtime Adventure

Zoo admission and parking are NOT included in the Adventure price.

Greetings - Welcome to the Macaw Playtime Adventure!

Flap your wings and have a fun playdate with our merry macaws. On this Adventure, you will assist our animal care specialists in preparing enrichment for our feathered friends. You will learn what enrichment is and why it is so important for our macaws. Once preparations are complete, you will assist the staff with placing the enrichment in different habitats. The care staff will provide you with instructions on how to safely move through the habitats and interact with the resident birds.

As the different macaws play and frolic with the fun enrichment you helped create, you will learn about their many behaviors and the importance of protecting them. It's a great way to connect personally to the macaw while learning about how intelligent they truly are how challenging they can be to care for. And it is a great time!

At the end of the Adventure, after the macaws have had their fun with your creations you will bid them a fond farewell.



Scarlet Macaw



Blue and Yellow Macaw

Accessibility

Not all of our programs are fully accessible, but at Brookfield Zoo we value the diversity of our guests and strive to facilitate the best connections with wildlife and nature possible. If you require any accommodation to participate in this program, please contact the Customer Service Representative at **708-688-8430** Monday through Friday from 9:00 a.m. to 4:00 p.m. or send us an e-mail at backstageadventures@czs.org

Being an animal care specialist takes careful preparation. Here are some things you need to know so that you can be prepared to work side by side with your Flying Feathered Friends zoo crew.

Communication between you and the host care staff is crucial. You must be able to read, speak, and understand English without the use of an interpreter. If you are unable to participate in the program without an interpreter, please call (708) 688-8338.

You must be attentive. Although our birds regularly work with their human caregivers, they are still wild animals and their behavior is unpredictable. It is important that you pay close attention to the guidance and instructions of the animal care specialist you are spending the morning with. Never enter any animal area without direction from the care staff. Always wait for instructions and authorization from the staff before approaching any of the animals while participating in observation, care and enrichment, and feeding sessions. Participants must be able to maneuver within the rainforest habitat.

All participants are required to complete a signed liability waiver (page 4).

Frequently Asked Questions

These are some of the most commonly asked questions we get from our guests. If you think of something else or need clarification on anything in this packet, please don't hesitate to call 708-688-8430 or send us an e-mail at backstageadventures@czs.org.

Who can register for Macaw Playtime Adventure?

- **Age**
Participants must be at least 8 years old. A parent or adult guardian must accompany participants under the age of 17. Please make sure to put the proper birthdate for each participant. If a participant is not at least 8 years old, they may be refused participation and forfeit their registration fee.
- **Maximum Group Size**
Each Adventure is limited to 2 Participants.

Can I take pictures during the program?

To keep the animals comfortable and to ensure the safety of all involved, we do not allow camera or cell phone use during Backstage Adventures. While you are in the habitat, if you wish family members or friends will be able to take pictures for you from the guest areas located in front of the habitat. No photos can be taken in any non-public area.

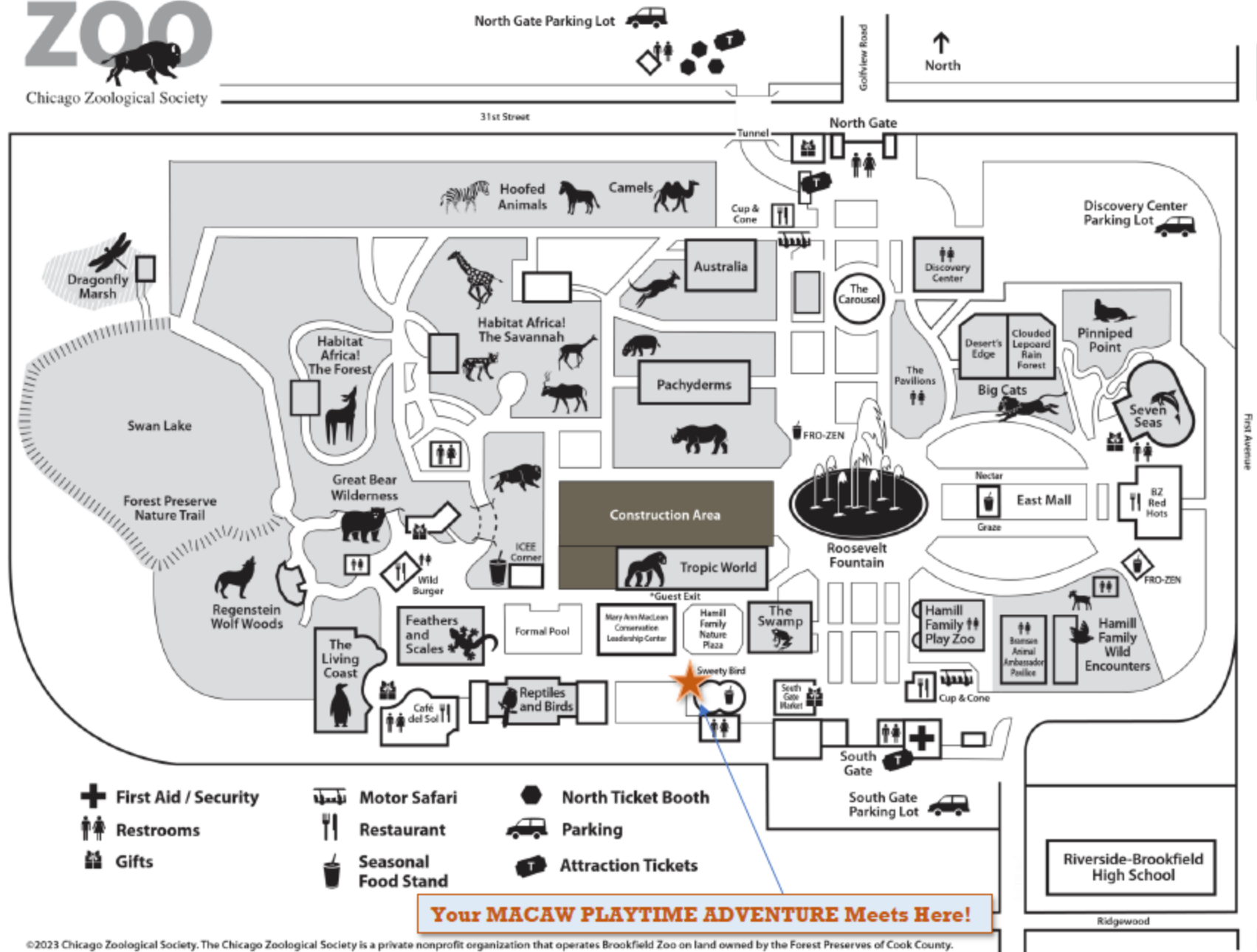
Where do we meet?

An animal care specialist will meet you at the public entrance of *Sweetie Bird* at the sign that reads "Your Backstage Adventure Meets Here" at 11:45 a.m. Your adventure is scheduled to begin promptly at 12:00pm. Please do not wander away from this area until one of our animal care staff meets you.

You must be on Time.

Since you will be participating with a scheduled enrichment session, this Adventure must start on time. If you are late, the session will proceed without you. Participants that do not show up for their registered session or choose to leave early will not be granted a refund. Refunds are only available 14 calendar days before the program date and there will be a non-refundable 25% deposit for each program.

Please be aware that though it is rare, Backstage Adventures can be cancelled by Brookfield Zoo at any time due to animal welfare, dangerous weather, or staff needs. If your program is cancelled, you will be contacted with as much notice as possible to schedule another date for your adventure. Please note that due to the great diversity of bird species here at Brookfield Zoo and their wide variety of needs, especially as the seasons change, the birds pictured in this packet are not guaranteed to be part of your Backstage Adventure program.



Chicago Zoological Society

Macaw Playtime Adventure Program Participant Waiver

I understand that I will be entering animal enclosures as part of the Macaw Playtime Adventure (the "Program"). I UNDERSTAND THAT THE PROGRAM IS INHERENTLY DANGEROUS, AND I HEREBY WAIVE ANY AND ALL CLAIMS AGAINST THE CHICAGO ZOOLOGICAL SOCIETY, THE BROOKFIELD ZOO AND THEIR RESPECTIVE EMPLOYEES, OFFICERS AND TRUSTEES, RELATED TO OR ARISING FROM THE PROGRAM.

I consent to the use of my likeness in photographic, digital or electronic media by the Chicago Zoological Society in connection with the Program.

I attest that I meet the following requirements for the Program:

- I am at least 12 years of age.
- I possess the ability to read, speak and understand English without the use of an interpreter.
- I am not pregnant.
- I understand that if I am 17 years old or younger, I must have a parent or guardian report to the Program with me for an introduction and sign my liability waiver.
- I will not enter an animal area without direction from the Animal Care staff and I will wait for instructions and authorization from the Animal Care staff before attempting to touch the animals.
- If I haven't done so prior to my arrival, I will remove all jewelry (smooth wedding bands excepted) prior to going to the exhibit area. Prescription lenses worn for vision correction are acceptable.
- I will not carry a personal camera.
- I understand that if I am under the influence of alcoholic beverages or any type of controlled substance I will forfeit my right to participate in the Macaw Playtime Feeding Adventure.
- I attest that I am in good general health and physical condition, suitable for Program participation.

I understand that the Chicago Zoological Society reserves the right to cancel the Program at any time where the best interest of the animals is concerned. I also understand that it is the animal's choice to participate in the program. I understand that I will be removed from the Program for failure to comply with the established rules and guidelines as set forth here, as established by the Chicago Zoological Society and as communicated by the Animal Care staff members.

By signing below, I acknowledge that I have read the above rules and agree to follow them and that the foregoing is true and accurate.

Please indicate the name and phone number of the individual who should be contacted in the case of emergency.

If participant is under 18 years of age, please indicate the names and phone numbers of individuals who have permission to pick up the participant from the Macaw Playtime program:

Guest Signature _____
(If under 18 years of age, must be signed by a parent or guardian)

Date _____