

# Ready for a Backstage Adventure

Chicago Zoological Society | Brookfield Zoo

## **Shark Feeding Adventure**

Zoo admission and parking are NOT included in the Adventure price.

**Greetings - Welcome** to the Shark Feeding Adventure.

Come on over to the Shark Side! On this Jawsome Adventure, you will assist our animal care specialists in preparing food and feeding the sharks in the Living Coast. You will learn what they eat and how to feed our sharks. Once preparation is complete, you have the opportunity to assist staff with feeding. You will be provided with important instructions on how to safely feed our sharks.

Animal care staff will also show how to identify each individual shark and also the other species that live in the habitat. You'll learn about shark behavior and why sharks are important to the environment. Some say sharks have been around for at least 400 million years and have adapted to survive five mass extinctions. An incredible animal that you will have the chance to learn about and connect with.

At the end of the Adventure, after the sharks have had their fill, you will bid them farewell. The care staff will answer any additional questions you have as they guide you back to the public area of the building.





# Accessibility

Not all of our programs are fully accessible, but at Brookfield Zoo we value the diversity of our guests and strive to facilitate the best connections with wildlife and nature possible. If you require any accommodation to participate in this program, please contact the Customer Service Representative at 708-688-8430 Monday through Friday from 9:00 a.m. to 4:00 p.m. or send us an e-mail at backstageadventures@czs.org.

Being an animal care specialist takes careful preparation. Here are some things you need to know so that you can be prepared to work side by side with the animal care specialist.

Communication between you and the host care staff is crucial. You must be able to read, speak, and understand English without the use of an interpreter. If you are unable to participate in the program without an interpreter, please call (708) 688-8338.

You must be attentive. Although our animals regularly work with their human caregivers, they are still wild animals and their behavior is unpredictable. It is important that you pay close attention to the guidance and instructions of the animal care specialist you are spending the morning with. Never enter any animal area without direction from the care staff. Always wait for instructions and authorization from the staff before approaching any of the animals while participating in observation, care and enrichment, and feeding sessions. Participants must be able to maneuver within the behind the scenes habitat. This does include climbing stairs or moving about in smaller areas.

All participants are required to complete a signed liability waiver (page 4).

## **Frequently Asked Questions**

These are some of the most commonly asked questions we get from our guests. If you think of something else or need clarification on anything in this packet, please don't hesitate to call 708-688-8430 or send us an e-mail at backstageadventures@czs.org.

### Who can register for Shark Feeding Adventure?

• Age

<u>Participants must be at least 12 years old.</u> A parent or adult guardian must accompany participants under the age of 17. Children under the age of 12 cannot participate in this Adventure. Please make sure to put the proper birthdate for each participant. If a participant is not at least 12 years old, they may be refused participation and forfeit their registration fee.

#### Maximum Group Size

Each Adventure is limited to 2 Participants.

Cost

The cost for the Adventure is \$100.00 for one or two participants. It is the same cost, so you might as well bring a friend!

## Can I take pictures during the program?

To keep the animals comfortable and to ensure the safety of all involved, we do not allow camera or cell phone use during Backstage Adventures. While you are in the habitat, if you wish family members or friends will be able to take pictures for you from the guest areas located in front of the habitat. No photos can be taken in any non-public area.

### Where do we meet?

An animal care specialist will meet you at the public entrance of *Living Coast* house at the sign that reads "Your Backstage Adventure Meets Here" at 11:45 a.m. Please wait in this area until an animal care specialist meets with you, do not wander away. Your Adventure will start promptly at 12:00 p.m.

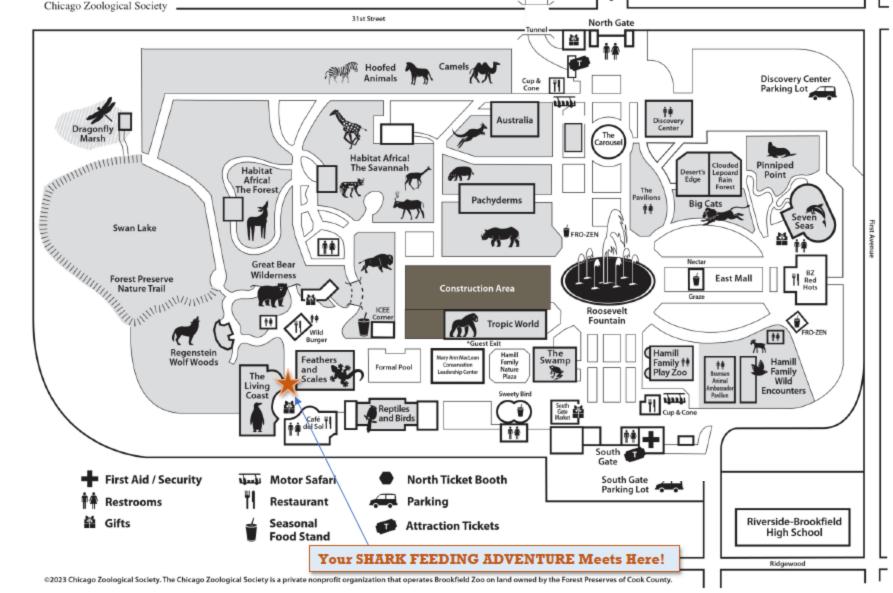
### You must be on Time.

Since you will be participating with a scheduled public feeding this Adventure must start on time. If you are late, the feeding will proceed without you. Participants that do not show up for their registered session or choose to leave early will not be granted a refund. Refunds are only available 14 calendar days before the program date and there will be a non-refundable 25% deposit for each program.

Please be aware that though it is rare, Backstage Adventures can be cancelled by Brookfield Zoo at any time due to animal welfare, dangerous weather, or staff needs. If your program is cancelled, you will be contacted with as much notice as possible to schedule another date for your adventure.







# Chicago Zoological Society Shark Feeding Adventure Program Participant Waiver

I understand that I will be entering animal enclosures as part of the Rainforest Aviary Feeding Backstage Adventure (the "Program"). I UNDERSTAND THAT THE PROGRAM IS INHERENTLY DANGEROUS, AND I HEREBY WAIVE ANY AND ALL CLAIMS AGAINST THE CHICAGO ZOOLOGICAL SOCIETY, THE BROOKFIELD ZOO AND THEIR RESPECTIVE EMPLOYEES, OFFICERS AND TRUSTEES, RELATED TO OR ARISING FROM THE PROGRAM.

I consent to the use of my likeness in photographic, digital or electronic media by the Chicago Zoological Society in connection with the Program.

#### I attest that I meet the following requirements for the Program:

- I am at least 12 years of age.
- I understand that if a participant appears to be far under the age of 12, they will not be allowed to participate in this adventure including forfeit of registration fees.
- I possess the ability to read, speak and understand English without the use of an interpreter.
- I am not pregnant.
- I understand that if I am 17 years old or younger, I must have a parent or guardian report to the Program with me for an introduction and sign my liability waiver.
- I will not enter an animal area without direction from the Animal Care staff and I will wait for instructions and authorization from the Animal Care staff before attempting to touch the animals.
- If I haven't done so prior to my arrival, I will remove all jewelry (smooth wedding bands excepted) prior to going to the exhibit area. Prescription lenses worn for vision correction are acceptable.
- I will not carry a personal camera.
- I understand that if I am under the influence of alcoholic beverages or any type of controlled substance I will forfeit my right to participate in the Shark Feeding Adventure.
- I attest that I am in good general health and physical condition, suitable for Program participation.

I understand that the Chicago Zoological Society reserves the right to cancel the Program at any time where the best interest of the animals is concerned. I also understand that it is the animal's choice to participate in the program. I understand that I will be removed from the Program for failure to comply with the established rules and guidelines as set forth here, as established by the Chicago Zoological Society and as communicated by the Animal Care staff members.

By signing below, I acknowledge that I have read the above rules and agree to follow them and that the foregoing is true and accurate.

Please indicate the name and phone number of the individual who should	be contacted in the case of emergency.
If participant is under 18 years of age, please indicate the names and pho pick up the participant from the Flying Feathered Friends program:	one numbers of individuals who have permission to
A new strain of Avian Influenza (bird flu) has caused an epidemic in domestic and very contagious to people at this time, but causes serious disease in many birds. respond to the following questions:	,
Have you been out of the country in the past 4 weeks?	
If so, what countries did you visit?	
Guest Signature	Date
Guest Signature(If under 18 years of age, must be signed by a parent or guardian)	Date